

MINUTES
REGIONAL TRANSPORTATION COMMISSION OF SOUTHERN NEVADA
NOVEMBER 12, 2020

These minutes are prepared in compliance with NRS 241.035. Text is in summarized rather than verbatim format. For complete contents, please refer to meeting recordings on file at the Regional Transportation Commission.

**THIS MEETING WAS PROPERLY NOTICED AND POSTED
IN THE FOLLOWING LOCATIONS ON NOVEMBER 4, 2020**

Clark County Government Center
500 S. Grand Central Pkwy.
Las Vegas, NV 89155

City of Henderson
Office of the City Clerk
240 Water Street
Henderson, NV 89015

CC Regional Justice Center
200 Lewis Ave.
Las Vegas, NV 89155

RTC
600 S. Grand Central Pkwy.
Las Vegas, NV 89106

RTC Website
www.rtcnv.com

Nevada Public Notice
<https://notice.nv.gov>

CALL TO ORDER

Mr. Larry Brown, Chair, called the meeting to order at 9:00 a.m. in the Commission Chambers of the Clark County Government Center.

MEMBERS PRESENT:

Larry Brown, Chair, Clark County
Debra March, Vice-Chair, City of Henderson (via teleconference)
Isaac Barron, City of North Las Vegas (via teleconference)
George Gault, City of Mesquite (via teleconference)
Jim Gibson, Clark County
Carolyn Goodman, City of Las Vegas
Kiernan McManus, City of Boulder City (via teleconference)
Kristina Swallow, Nevada Department of Transportation (*ex-officio*) (via teleconference)

MEMBERS ABSENT:

Stavros Anthony, City of Las Vegas

RTC STAFF:

M.J. Maynard, Chief Executive Officer
David Swallow, Deputy Chief Executive Officer
Francis Julien, Deputy Chief Executive Officer (via teleconference)
Greg Gilbert, Outside Legal Counsel
Angela Castro, Chief Strategy, Policy and Marketing Officer
Marc Traasdahl, Chief Financial Officer
John Peñuelas, Senior Director of Engineering (via teleconference)
David Clyde, Associate General Counsel
Aileen Pastor, Government Affairs Supervisor
Marin DuBois, Management Analyst
David Gloria, Management Analyst

INTERESTED PARTIES:

Brad Schelle, Crowe LLP (via teleconference)
Cathy Patenaude
Robin Kincaid (email submission)
Stephanie Vrsnik (email submission)

RTC Item #5
December 10, 2020
Consent

Item: 1. CONDUCT A COMMENT PERIOD FOR CITIZENS PARTICIPATION
Comments: No comments were made.
Motion: No motion was necessary.
Vote/Summary: No vote was taken.

Item: 2. APPROVE THE AGENDA (FOR POSSIBLE ACTION)
Comments: No comments were made.
Motion: Commissioner Jim Gibson made a motion to approve the agenda.
Vote/Summary: 7 Ayes. 0 Nays. The motion carried. Ayes: Isaac Barron, Larry Brown, George Gault, Jim Gibson, Carolyn Goodman, Debra March, Kiernan McManus Nays: None Absent: Stavros Anthony






Item: **3. RECEIVE THE CHIEF EXECUTIVE OFFICER'S REPORT
Comments: Ms. M.J. Maynard, Chief Executive Officer (CEO) for the Regional Transportation Commission of Southern Nevada (RTC), explained that in support of the Governor's recommendation to keep public meetings short and with as few people as possible due to the increased COVID-19 numbers, the CEO Report was being held for a future meeting.
Motion: No motion was necessary.
Vote/Summary: No vote was taken.



Item: **4. RECEIVE THE NEVADA DEPARTMENT OF TRANSPORTATION DIRECTOR'S REPORT
Comments: Ms. M.J. Maynard, Chief Executive Officer (CEO) for the Regional Transportation Commission of Southern Nevada (RTC), explained that in support of the Governor's recommendation to keep public meetings short and with as few people as possible due to the increased COVID-19 numbers, the Nevada Department of Transportation Director's Report was being held for a future meeting.
Motion: No motion was necessary.
Vote/Summary: No vote was taken.

CONSENT AGENDA (ITEMS 5 THROUGH 32)

All items marked with asterisks (**) are considered by the Regional Transportation Commission to be routine and may be acted upon in one motion. However, the Regional Transportation Commission may

discuss any consent item individually if requested by a Commission member or a citizen when the consent agenda is considered for approval.

	**5. APPROVAL OF MINUTES: Meeting of October 8, 2020 (FOR POSSIBLE ACTION)
	**6. ADOPT AMENDMENTS TO THE CAPITAL IMPROVEMENTS PROGRAM (FOR POSSIBLE ACTION)
	**7. RECEIVE A REPORT ON THE SUMMARY OF FISCAL ACTIONS RELATED TO THE CAPITAL IMPROVEMENTS PROGRAM (FOR POSSIBLE ACTION)
	**8. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 2 TO INCREASE FUNDING FOR ENGINEERING AND EXTEND THE PROJECT COMPLETION DATE FOR REGIONAL TRANSPORTATION COMMISSION OF SOUTHERN NEVADA PROJECT 196B-Q10; TRAIL MAINTENANCE VOLUNTEER COORDINATION FISCAL YEAR 2020 (FOR POSSIBLE ACTION)
	**9. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 1 TO INCREASE FUNDING FOR CONSTRUCTION FROM FUEL REVENUE INDEXING EXTENSION FUNDS FOR CLARK COUNTY PROJECT 010L-FTI2; RAINBOW BOULEVARD, LANDBERG AVENUE TO GARY AVENUE (FOR POSSIBLE ACTION)
	**10. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 3 TO EXTEND THE PROJECT COMPLETION DATE FOR CITY OF LAS VEGAS PROJECT 135Y-FTI2; CITY OF LAS VEGAS ARTERIAL RECONSTRUCTION PROGRAM – PACKAGE 5 (FOR POSSIBLE ACTION)
	**11. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 3 TO INCREASE FUNDING FOR ENGINEERING AND CONSTRUCTION FROM MOTOR VEHICLE FUEL TAX FUNDS FOR CITY OF LAS VEGAS PROJECT 178J-MVFT; CITY-WIDE PEDESTRIAN SAFETY IMPROVEMENTS (FOR POSSIBLE ACTION)
	**12. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 1 TO INCREASE FUNDING FROM FUEL REVENUE INDEXING EXTENSION FUNDS AND EXTEND THE PROJECT COMPLETION DATE FOR CITY OF LAS VEGAS PROJECT 211A2-FTI2; TRAFFIC SIGNAL IMPROVEMENTS PROGRAM FISCAL YEAR 2018 (FOR POSSIBLE ACTION)
	**13. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 2 TO REALLOCATE PROJECT FUNDING FROM MOTOR VEHICLE FUEL TAX FUNDS AND EXTEND THE PROJECT COMPLETION DATE FOR CITY OF LAS VEGAS PROJECT 211B1-MVFT; TRAFFIC SIGNAL IMPROVEMENTS PROGRAM FISCAL YEAR 2019 (FOR POSSIBLE ACTION)
	**14. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 1 TO DECREASE FUNDING FOR CONSTRUCTION FROM FUEL REVENUE INDEXING EXTENSION FUNDS FOR CITY OF LAS VEGAS PROJECT 223J-FTI2; INTERSECTION IMPROVEMENTS PROGRAM: FISCAL YEAR 2020 CITY OF LAS VEGAS CONSTRUCTION – PACKAGE 2 (FOR POSSIBLE ACTION)
	**15. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN THE INTERLOCAL CONTRACT FOR ENGINEERING FROM FUEL REVENUE INDEXING EXTENSION FUNDS FOR CITY OF LAS VEGAS PROJECT 246A-FTI2; FARM ROAD, TULE SPRINGS ROAD TO TENAYA WAY (FOR POSSIBLE ACTION)
	**16. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN INTERLOCAL CONTRACT FOR ENGINEERING FROM MOTOR VEHICLE FUEL TAX FUNDS FOR CITY OF HENDERSON PROJECT 136C-MVFT; PASEO VERDE PARKWAY, STEPHANIE STREET TO HORIZON RIDGE PARKWAY (FOR POSSIBLE ACTION)

	<p>**17. APPROVE AND AUTHORIZE THE CHAIRMAN TO SIGN SUPPLEMENTAL INTERLOCAL CONTRACT NO. 2 TO EXTEND THE PROJECT COMPLETION DATE FOR CITY OF HENDERSON PROJECT 199B-MVFT; VIA NOBILA, VIA INSPIRADA TO LAS VEGAS BOULEVARD (FOR POSSIBLE ACTION)</p>
	<p>**18. APPROVE THE FINAL REPORT FOR CITY OF HENDERSON PROJECT 142U-MVFT; ENTITY NON-PROJECT SPECIFIC EXPENSES: FISCAL YEAR 2020 CITY OF HENDERSON (FOR POSSIBLE ACTION)</p>
	<p>**19. APPROVE THE FINAL REPORT FOR CLARK COUNTY PROJECT 191F-CSF; COMPLETE STREETS FUND: CLARK COUNTY FISCAL YEAR 2020 (FOR POSSIBLE ACTION)</p>
	<p>**20. APPROVE THE CLOSURE FOR CITY OF LAS VEGAS PROJECT 236A-FTI2; IMPERIAL AVENUE, COMMERCE STREET TO 3RD STREET (FOR POSSIBLE ACTION)</p>
	<p>**21. RECEIVE NOTIFICATION THAT THE MONTHLY ENTITY PROJECT FINANCIAL AND STATUS REPORTS HAVE BEEN POSTED TO THE RTC'S WEBSITE (FOR POSSIBLE ACTION)</p>
	<p>**22. RECEIVE NOTIFICATION THAT THE MONTHLY CAPITAL PROJECT TRACKING REPORT AND THE UNIFIED PLANNING WORK PROGRAM PROJECT ACTIVITY STATUS REPORT HAVE BEEN POSTED TO THE RTC'S WEBSITE (FOR POSSIBLE ACTION)</p>
	<p>**23. APPROVE AMENDMENT NO. 3 TO CONTRACT NO. 13-053 (AGREEMENT), TRANSIT VEHICLE ADVERTISING, BETWEEN THE RTC AND VECTOR/MEDIA TRANSIT ADVERTISING GROUP, LLC DBA VECTOR MEDIA TRANSIT ADVERTISING GROUP (VECTOR) TO ADJUST THE PAYMENTS THAT VECTOR MUST MAKE TO THE RTC; AMEND THE TERM OF THE AGREEMENT TO TERMINATE ON SEPTEMBER 30, 2022; ADD QUARTERLY AND ANNUAL AUDITS TO THE AGREEMENT SCOPE; AND ADDRESS PAST CLAIMS; AND AUTHORIZE THE CHAIRMAN TO SIGN (FOR POSSIBLE ACTION)</p>
	<p>**24. APPROVE AMENDMENT NO. 1 TO CONTRACT NO. 18-030, TRAIL MAINTENANCE VOLUNTEER COORDINATION, WITH OUTSIDE LAS VEGAS FOUNDATION TO EXTEND THE TERM OF THE AGREEMENT FROM DECEMBER 12, 2020 TO JUNE 30, 2021; ADD ADDITIONAL FUNDING IN THE NOT-TO-EXCEED AMOUNT OF \$90,000.00, FOR A REVISED NOT-TO-EXCEED AMOUNT OF \$410,000.00; AND AUTHORIZE THE CHAIRMAN TO SIGN THE AMENDMENT (FOR POSSIBLE ACTION)</p>
	<p>**25. APPROVE AMENDMENT NO. 1 TO CONTRACT NO. 19-018DS, BUS STOP BOLLARD PILOT PROGRAM, WITH KIMLEY-HORN AND ASSOCIATES, INC. TO ADD ADDITIONAL TASKS TO THE SCOPE OF SERVICES, INCREASE FUNDING IN THE NOT-TO-EXCEED AMOUNT OF \$29,200.00, EXTEND THE TERM OF THE SERVICES AGREEMENT TO DECEMBER 31, 2022, AND AUTHORIZE THE CHAIRMAN TO SIGN THE AMENDMENT; OR TAKE OTHER ACTION AS DEEMED APPROPRIATE (FOR POSSIBLE ACTION)</p>
	<p>**26. APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 580 FOR DONATION OF EQUIPMENT TO CORNERSTONE LIFE BUILDING MINISTRIES, A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)</p>
	<p>**27. APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 581 FOR DONATION OF EQUIPMENT TO COME UNTO ME EVANGELISTIC MINISTRIES, A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)</p>
	<p>**28. APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 585 FOR DONATION OF EQUIPMENT TO HARVEST OF FAITH MINISTRY, A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)</p>

****29.** APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 586 FOR DONATION OF EQUIPMENT TO THE PARADISE RANCH FOUNDATION, A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)

****30.** APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 587 FOR DONATION OF EQUIPMENT TO A SECOND CHANCE FOR W.I.N.G.S., A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)

****31.** APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 588 FOR DONATION OF EQUIPMENT TO FRESH WIND MINISTRIES, A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)

****32.** APPROVE, ADOPT, AND AUTHORIZE THE CHAIRMAN TO SIGN RESOLUTION 589 FOR DONATION OF EQUIPMENT TO NEVADA WOMEN IN TRADES, A NONPROFIT ORGANIZATION (FOR POSSIBLE ACTION)

Comments:

No comments were made.

Motion:

Commissioner Jim Gibson made a motion to approve the Consent Agenda.

Vote/Summary:

7 Ayes. 0 Nays. The motion carried.

Ayes: Isaac Barron, Larry Brown, George Gault, Jim Gibson, Carolyn Goodman, Debra March, Kiernan McManus

Nays: None

Absent: Stavros Anthony

Item:

33. APPOINT AN EVALUATION COMMITTEE TO ASSESS THE PERFORMANCE OF THE CHIEF EXECUTIVE OFFICER FOR THE PERIOD OF NOVEMBER 14, 2019 THROUGH DECEMBER 31, 2020 (FOR POSSIBLE ACTION)

Comments:

Chair Larry Brown recommended, in the form of a motion, to appoint Vice Chair Debra March, Councilman George Gault, and Commissioner Jim Gibson as members and Mayor Carolyn Goodman as the alternate to the Evaluation Committee.

Motion:

Chair Larry Brown made a motion to appoint Vice Chair Debra March, Councilman George Gault, and Commissioner Jim Gibson as members and Mayor Carolyn Goodman as the alternate to the Evaluation Committee.

Vote/Summary:

7 Ayes. 0 Nays. The motion carried.

Ayes: Isaac Barron, Larry Brown, George Gault, Jim Gibson, Carolyn Goodman, Debra March, Kiernan McManus

Nays: None

Absent: Stavros Anthony

Item:

34. RECEIVE THE FISCAL YEAR 2020 AUDITED FINANCIAL STATEMENTS (FOR POSSIBLE ACTION)

35. RECEIVE THE FISCAL YEAR 2020 SINGLE AUDIT COMPLIANCE REPORT (FOR POSSIBLE ACTION)

36. RECEIVE A REPORT FOR THE AUDIT PROCEDURES PERFORMED ON FUEL REVENUE INDEXING FOR FISCAL YEAR 2020 (FOR POSSIBLE ACTION)



Comments:

Mr. Marc Traasdahl, Chief Financial Officer for the Regional Transportation Commission of Southern Nevada (RTC), introduced Mr. Brad Schelle, Crowe LLP, to provide the independent auditor's reports for the 2020 fiscal year. Mr. Schelle began by commending the RTC's Finance Department for its efficiency, preparation, and good financial controls. He noted that this audit went smoothly even with the unique challenges presented by the COVID-19 pandemic.

Mr. Schelle remarked on the RTC's flexibility and receptiveness to improvements and suggestions. He added that the RTC has been participating in transit finance roundtable meetings.

Next, Mr. Schelle stated that the RTC's financial statements will receive an unmodified (clean) opinion which is the best type of report an agency can receive. Regarding the Single Audit Compliance report, there were no issues of non-compliance and the RTC would receive a clean opinion. The Fuel Revenue Indexing (FRI) procedures resulted in no concerns or exceptions.

Ms. M.J. Maynard, Chief Executive Officer for the RTC, took a moment to acknowledge the Finance Department for its hard work.

Motion:

No motion was necessary.

Vote/Summary:

No vote was taken.

Item:

37. RECEIVE INFORMATION FROM LEGAL COUNSEL REGARDING POTENTIAL AND EXISTING LITIGATION INVOLVING A MATTER OVER WHICH THE RTC HAS SUPERVISION, CONTROL, JURISDICTION, OR ADVISORY POWER AND TO DELIBERATE TOWARD A DECISION ON THE MATTER (Note: This item may be closed to the public pursuant to Nevada Revised Statute 241.015(3)(b)(2) in order to discuss legal matters.) (FOR POSSIBLE ACTION)

Comments:

Ms. M.J. Maynard, Chief Executive Officer for the Regional Transportation Commission of Southern Nevada, remarked that there were not any issues to discuss under this item.

Motion:

No motion was necessary.

Vote/Summary:

No vote was taken.

Item:

38. CONDUCT A COMMENT PERIOD FOR CITIZENS PARTICIPATION

Comments:

Chair Brown called on Ms. Cathy Patenaude, who provided the following comments in person:
I don't know how to start. I lost my sight nine years ago to leukemia. Most people looking at me can't see that I don't have any sight, but when you look at me, you also can't tell that I have leukemia, heart failure, and kidney failure. I have many doctors appointments to go to. I depend on paratransit for six years now to get me there. The new system, people have not been any better than in the past, and now they have let go supervisors who at least had communication with the handicapped and other employees that were better than what you have now. My main concern is I have been taken to the wrong appointment recently and left there. And they came back in and dragged me up the street it was too long for me to walk instead of putting me on the bus. I was laid up for three days because of that.

This Saturday, sorry I am going to get upset, this Saturday while going to an appointment, I left the class early because I was afraid to be left behind for any reason after the store closed. So at five o'clock I had a trip going home. When I booked my ride going there, I asked for door-to-door service. My biggest request today, please bring back door-to-door service for the handicap. They are not putting in the proper place on the manifest. You've gone straight to computers on paratransit. They cannot see the door-to-door request and they don't give you door-to-door service. The text messaging failed me secondly after the operator failed me. The text messaging said my bus would be coming in eight minutes and I was standing, sitting, sorry, by the door, glass, all glass. All the employees could see the bus. Every time I have ever been there they have said, "Your bus is here." And 10 minutes later, 20 minutes later, I called in they said your bus had already come and gone and they can't come back for you, and we will see when we can get a bus out to you. In the previous, I am sorry can I talk some more. In the previous left behind situation I have been in, they said wait outside, we will be there in three hours. As a blind cancer patient, I can't stand for 30 minutes outside. I can't go through three hours of standing outside. So they left me. I had to hitchhike with a person who I don't know to get home. Basically, a stranger offered me a ride when paratransit failed me. And, the other time, was not with this company, the cancer people got me a taxi home at their expense. I just know this has happened to other handicapped people. I am begging you, please don't leave another handicap person alone in the dark by themselves when they can't find their way home. Except to maybe call the police, I don't know what to do to fix this. But please stop this from happening.

Additionally, as the Regional Transportation Commission of Southern Nevada (RTC) encourages citizen participation at its public meetings, it accepted public comment via email. Comments received were read aloud on to the record by Ms. Aileen Pastor, Government Affairs Supervisor for the RTC. Below are the comments received and read.

Ms. Stephanie Vrsnik submitted the following comments via email:
Good Morning Commissioners,

*My name is Stephanie Vrsnik and I am testifying before you for the **Thirty third** time. Many of you are very familiar with my story. I live a ½ mile outside of the service area. For the last 18 years my son Christian has worked at the Nellis AFB Commissary, he is a Federal Employee with full benefits. My son has Autism and does not drive. I have been testifying every month for the last **2 years and 9 months**, I have been asking this Commission to expand the service area in this community!*

I stated last month eliminating multiple routes and not expanding the service area is just adding additional stress to families who are already dealing with financial hardships, and food insecurities. Despite my testimony, the routes did get eliminated and the service area has not been expanded.

We are in a pandemic, our numbers are going up, this is not going away any time soon. Our lives are very different today. Wearing face masks will be a way of life for the foreseeable future. Hand shaking, hugging, or standing to close to one other is a thing of the past.

*In these challenging times, transportation for people with disabilities is more essential now than before. People with disabilities need access to essential services like going to the doctor, grocery shopping, or just to get a flu shot. These are essential services that you and I take for granted. For many people with disabilities paratransit is their only option. Why can't public transportation for people with disabilities be one of things that they **don't** have to worry about? Why can't paratransit be a service that is here for the most vulnerable members of our community?*

*Until this Commission expands the service area, which in my opinion is long overdue, I have asked this Commission to develop an **affordable Premium Service Plan** option for people who live outside of the service area. For the last 9 months, I have asked this commission to develop a plan and add it to the agenda as an item to vote on. Again, my request has been ignored. Does this Commission not have the respect to acknowledge a request from a member of the community? My request is not unreasonable. At the very least I think it deserves an explanation. I am very disappointed with the lack of communication of this commission. In my opinion it is very rude and unprofessional to continue to ignore a request being made in public comment.*

*This is my community, and as a concerned member, I am **AGAIN** requesting to have a proposed **affordable Premium Service Plan** added to the **December** agenda and ask this Commission to be prepared to discuss and vote. It is my hope that my request is recognized and not ignored for the **ninth** time.*

Ms. Robin Kincaid submitted the following comments via email:

Good Morning

My name is Robin Kincaid and this is the twenty-sixth time I have come before this commission regarding the need to change Paratransit service area back to the 2011 configuration. Once again, if as a community we are going to embrace growth, we have to find a way to meet the needs of persons with disabilities. It essential that we visit the configuration of the service area and determine how we can reconfigure the shape of the map to eliminate inlets that contain essential services As the valley expands, the access for persons with disabilities continues to shrink in comparison. This results in fewer choices and opportunities for persons with disabilities.

Back In the January 2020 meeting, Mayor Goodman brought up the concept of a premium rate to be able to address the needs of individuals that cannot get service. This might apply to either a person with disability who does not living in the service area or might have to access a business, new friend or relative that moved out of the service area. Please place this proposal on the November 2020 agenda for consideration.

Please respond to these concerns:

- *Calling for rides and either getting no solution found or being told to call back. It should not require multiple phone calls to obtain a ride. The April 2018, Federal Transit Authority Report found deficiencies in this area and corrective action was ordered. I do not believe that corrective action occurred and am asking for an investigation into these practices. The current practice constitutes a waiting list and is in violation of §37.131(f)(2).*
- *RTC RideCheck system has significantly provided less information such as a prediction of when the bus will arrive. I understand that since the change to MV, bus riders will have to wait 6-9 months to start receiving information on line that they were receiving with the previous contractor. One of the recent challenges is that Ride Check text users are only given information in military time. Current schedules for non-paratransit bus service are not published in military time. Persons with disabilities have not been provided any training to be able to understand how to convert the time to standard time. Please review this practice and consider communicating only in standard am/pm time to all bus riders.*
- *On Tuesday, 10/6, my daughter, Kayla was on the bus and the bus was involved in a traffic accident. Kayla was not hurt but did end up missing her college class. There wasn't any notification to family and there was some concern that since she was missing and on the bus for*

over 2 ½ hours. Please review this lack of notification to family or emergency contact when a Paratransit rider is involved in a vehicle accident.

- *In the spirit of transparency, please revisit the public comment process. These artificial deadlines of 5:00PM the night before the meeting are unreasonable. When can the public call in or participate using a virtual platform?*

Thank you for providing a response.

Motion:

No motion was necessary.

Vote/Summary:

No vote was taken.

ADJOURNMENT

The meeting adjourned at 9:22 a.m.

Respectfully submitted,

DocuSigned by:
Marin DuBois
67F25985C7F8458...

Marin DuBois, Recording Secretary

November 12, 2020

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Stephanie Vrsnik

[REDACTED]
Las Vegas, NV 89131

[REDACTED]

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