

## ***What is Club Ride Commuter Services?***

The Club Ride program is administered by the RTC and is a federally funded transportation demand management program that is designed to improve air quality and traffic congestion by reducing single occupant vehicle travel. Club Ride provides FREE programs and services that include carpool ride-matching, Guaranteed Ride Home, the Club Ride Rewards incentive program, EZ Rider transit pass discounts, and marketing campaigns and promotions. These are designed to encourage carpooling, vanpooling, riding transit, walking, bicycling, motorcycling, working from home, and compressed work weeks. The Club Ride outreach team works primarily through Southern Nevada's largest employers to implement worksite programs that support the use of other travel modes and reach commuters directly through on-site events and marketing. Club Ride currently has 335 employer partners and 10,000 commuters registered to participate. Last year, residents who participated in Club Ride and reported their commutes eliminated 5.7 million miles from our roadways and reduced 57 tons of CO<sup>2</sup> emissions.

## ***How is Club Ride funded?***

Club Ride is funded through the RTC, with a majority of its support from federal Congestion Mitigation and Air Quality Improvement (CMAQ) funds. Club Ride receives these funds because of its role in reducing traffic congestion and improving air quality.

## ***What is Club Ride Rewards?***

As a Club Ride member, you are eligible to win gift cards and prizes simply by reporting the days that you take an alternative commute to work! Report 4-11 days each month and you could win a \$10 gift card or 30-day RTC Bike Share pass. Report 12+ days each month and you could win a \$50 or \$25 gift card or a 30-day bus pass. Winners are chosen randomly each month.

## ***What is considered an alternative or green commute?***

- Carpool
- Transit
- Bike
- Motorcycle
- Walk
- Vanpool
- Working from Home
- Compressed Work Week Day Off

*\*Driving alone in your car is not an alternative commute (even if it is a hybrid or EV)!*

## ***When should you report a commute?***

You should report a commute each day that you take an alternative mode of transportation to work. You only need to record once per day—Club Ride will count it as a round-trip.

## ***How do you report a commute?***

There are currently five options to report your commute:

1. Use the touch-screen kiosks at work (select worksites)
2. Visit [ClubRideLV.com](http://ClubRideLV.com), then click on sign in
3. Send a text message to 41411 after registering your phone with Club Ride. Send a message containing the text CRide followed by a space and the corresponding commute number (ex: CRide 4)  
  
2 = carpool; 3 = vanpool; 4 = transit/bus; 5 = bicycle; 6 = walk;  
  
7 = motorcycle; 8 = telecommute; 9 = compressed work week day off
4. Call us at 702.228.RIDE (7433); press 5 for Club Ride
5. Download the free Club Ride Rewards app for Android or iPhone and report your commute anytime, anywhere!

## ***When do you announce monthly winners?***

Club Ride sends an email out on approximately the 23rd of each month announcing the previous month's winners, so make sure your email is registered with us! It is also posted on [ClubRideLV.com](http://ClubRideLV.com) and click on Winners.

## ***I am a winner—where do I pick up my prize?***

Prizes are delivered to your home the 3rd or 4th week of the month—check your email to see if our administrator contacted you to confirm your latest mailing address or check the winners list online. You can always email [ClubRide@rtcsonv.com](mailto:ClubRide@rtcsonv.com) or call 702-228-7433, option 5 to claim your prize. Claim your prize promptly as gift cards unclaimed after six months are forfeited.

## ***What is the Club Ride Discounts program?***

Club Ride Discounts is an incentive program offered exclusively to members of Club Ride. A wide variety of stores, restaurants, entertainment venues and service providers throughout the region offer discounts and special deals to Club Ride cardholders. Details and a full list of participating locations are at [ClubRideLV.com](http://ClubRideLV.com) and click on Discount Vendors.

## ***Can Club Ride help me find a carpool partner?***

The Club Ride database can match potential carpoolers with neighbors who have similar schedules and work locations. Commuters can find a carpool partner online at [ClubRideLV.com](http://ClubRideLV.com).

## ***Are discounted transit passes available?***

The EZ Rider Transit Pass Program, available exclusively for Club Ride employer partners, allows employers to purchase discounted monthly transit passes for employees as an added transportation benefit. These passes can be purchased in bulk at a discounted rate of 15%. Not all employers participate in the EZ Rider program, so check with your worksite first to see if they do.

## ***I'm worried about being stuck at work without a car in case of an emergency. How can Club Ride help?***

One of the most common concerns shared by commuters is being stranded without a car. Club Ride's Guaranteed Ride Home (GRH) program helps alleviate this concern. GRH is a free benefit offered to commuters at participating worksites who regularly carpool, vanpool, ride transit, bicycle or walk to work. If a qualified emergency should occur, Club Ride will reimburse you for a Lyft, Uber, taxi, rental car, or transit trip up to \$75 a trip and up to five times per year. For full guidelines, please visit <https://www.rtcnv.com/ways-to-travel/club-ride/commuter-services/>

## ***What are the benefits of alternative options for commuters?***

*People who carpool, ride transit, or use another form of alternative commuting save time and money, reduce wear and tear on personal vehicles, experience reduced stress, help the environment by polluting less; and earn cash and prizes through Club Ride Rewards.*