

CLUB RIDE FAQs Commuters

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What is Club Ride Commuter Services?

Club Ride is a free program of the Regional Transportation Commission of Southern Nevada (RTC). It works with employers and commuters to reduce traffic congestion, improve air quality and mobility, encourage the use of commute alternatives, and ultimately create a more sustainable community.

How is Club Ride funded?

Club Ride is funded through the RTC, with a majority of its support from federal Congestion Mitigation and Air Quality Improvement (CMAQ) funds. Club Ride receives these funds because of its role in reducing traffic congestion and improving air quality.

What is Club Ride Rewards?

As a club ride member, you are eligible to win cash and prizes simply by reporting the days that you take an alternative commute to work! Report 4-11 days each month and you could win logo merchandise, such as lunch bags, aluminum water bottles, etc. Report 12+ days each month and you could win a \$10, \$25 or \$50 gift card. Winners are chosen randomly each month.

What is considered an alternative commute?

Carpool * Transit * Bike * Walk * Motorcycle

Vanpool * Telecommute * Compressed Work Week Day Off

Driving alone in your car is *not* an alternative commute (even if it is a hybrid)!

How do you report a commute?

There are currently six options to report your commute:

1. Swipe your membership card at work on VeriFone (select worksites)
2. Use the touch-screen kiosks at work (select worksites)
3. Visit rtcsonv.com/Club_Ride, then click on Report Your Commute
4. Send a text message to 41411 after registering your phone with Club Ride. Send a message containing the text CRide followed by a space and the corresponding commute number (ex: CRide 4)
2 = carpool; 3 = vanpool; 4 = transit/bus; 5 = bicycle; 6 = walk; 7 = motorcycle
5. Call us at 702.228.RIDE (7433); press 5 for Club Ride
6. Download the free Club Ride Rewards app for Android or iPhone and report your commute anytime, anywhere!

When should you report a commute?

You should report a commute each day that you take an alternative mode of transportation to work. You only need to record once per day—Club Ride will count it as a round-trip.

When do you announce monthly winners?

Club Ride sends an email out on approximately the 23rd of each month announcing the previous month's winners, so make sure your email is registered with us! It is also posted on the Club Ride website rtcsonv.com/Club_Ride on the 23rd of each month.

Be a part of the movement.
702-228-RIDE (7433)
clubride@rtcsonv.com
rtcsonv.com/Club_Ride



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I am a winner—where do I pick up my prize?

Prizes are delivered to your worksite the 3rd or 4th week of the month—check with your Transportation Coordinator.

How do I activate my gift card?

You can activate your card online at giftcards.com/account or by calling 1-877-944-3822 and enter the last four digits of your telephone number as the PIN. If you experience trouble activating your gift card, call Club Ride at 702.228.RIDE (7433) and press 5. Target gift cards require no activation.

How long is my gift card valid?

Visa gift cards have a 6-month expiration date starting from the month you won. Target gift cards do not expire.

What is the Club Ride Discounts program?

Club Ride Discounts is an incentive program offered exclusively to members of Club Ride. A wide variety of stores, restaurants, entertainment venues and service providers throughout the region offer discounts and special deals to Club Ride cardholders. Details and a full list of participating locations are at rtcsonv.com/Club_Ride/Discounts.

Can Club Ride help me find a carpool partner?

The Club Ride database can match potential carpoolers with neighbors who have similar schedules and work locations. Commuters can fill out a rideshare application online or download a printed application and mail or fax it to Club Ride. Both are at rtcsonv.com/Club_Ride.

Are discounted transit passes available?

The EZ Rider Transit Pass Program, available exclusively for Club Ride employer partners, allows employers to purchase discounted monthly transit passes for employees as an added transportation benefit. These passes can be purchased in bulk at a discounted rate of 5 to 15%. Not all employers participate in the EZ Rider program, so check with your TC first.

I'm worried about being stuck at work without a car in case of an emergency.

How can Club Ride help?

One of the most common concerns shared by commuters is being stranded without a car. Club Ride's Guaranteed Ride Home (GRH) program helps alleviate this concern. GRH is a free benefit offered to commuters at participating worksites who regularly carpool, vanpool, take transit, bicycle or walk to work. If a qualified emergency should occur, Club Ride will reimburse you for a taxi, rental car or transit trip up to five times per year. For full guidelines, please visit rtcsonv.com/club_ride/commuter-services/guaranteed-ride-home/.

What are the benefits of alternative options for commuters?

People who carpool, ride transit, or use another form of alternative commuting save time and money, reduce wear and tear on personal vehicles, experience reduced stress, help the environment by polluting less; and earn cash and prizes through Club Ride Rewards. ***Join Today!***

Be a part of the movement.
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